

## Registration

### Location

**The Conference Center**  
at the Maritime Institute  
692 Maritime Boulevard  
Linthicum Heights, MD 21090-1952

### Registration -

Register by October 3, 2008 to guarantee your seat.  
Online registration is not available. Please pay by check.  
Send registration and check made payable to  
CMSA of the Chesapeake  
P.O. Box 1816, Millersville, MD 21108  
Refund requests must be postmarked by September 27, 2008.  
Refund will be sent minus a \$20.00 processing fee.

### Fee

Listed in detail on other side of this page.

Continuing Education credits applied for :CCM, WCC, SW

Fee includes Continental Breakfast,  
Lunch (hot/cold buffet). Refreshment Breaks,  
Parking and CEU's.



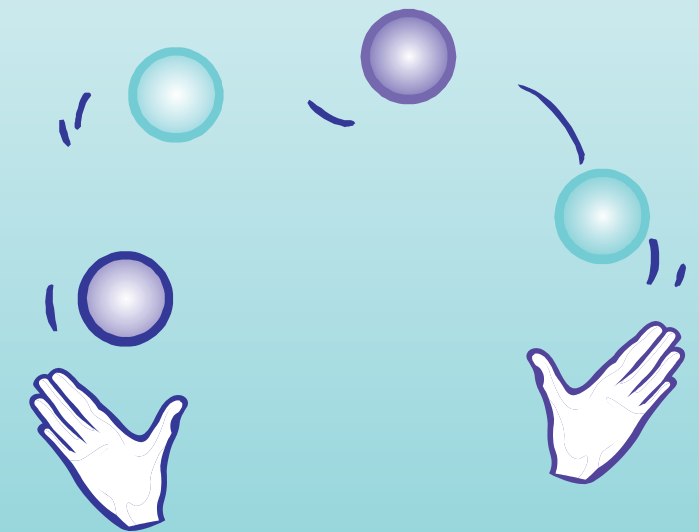
CMSA of the Chesapeake · PO Box 1816 · Millersville, MD 21108  
Voice Mail Line 410-560-2070

For Directions call 410-859-5700 or visit [www.cemit.org](http://www.cemit.org)



CELEBRATING  
15 YEARS  
Presents

## CASE MANAGEMENT The Juggling Act



Annual Conference  
Tuesday October 7, 2008  
at the  
Maritime Institute  
Linthicum Heights, Maryland

## Nationally Renowned Speakers



**Carole Stolte-Upman, RN, MA, CRC, CCM, CDMS**, Ms. Upman is the President and Founder of Chesapeake Disability Management, Inc., a catastrophic disability management company in Maryland. She is also the Director of Maturity Concepts: Care Management and Consulting in Maryland. She is a registered nurse and holds a masters degree in rehabilitation counseling. Ms. Upman has been a case manager since the late 1970's when she began her career in a property casualty claims office. Her current responsibilities include catastrophic case management, senior care management, life care planning, business development, staff supervision and training. Ms. Upman has presented on a variety of topics on a national level including: catastrophic case management, stress, quality documentation, ethics of case management, dementia care, burns, spinal cord and brain injury, and professional boundaries.

Ms. Upman is a past Chair of the Commission for Case Manager Certification. For many years while serving on that national commission, she chaired the Committee on Ethics and Professional Conduct. She served on the Maryland Injured Workers Task Force for 8 years and participated in the Board of Nursing Task Force for Registered Nurses to work with Injured Workers in Maryland. Most recently she represented nursing on the Ad Hoc Committee on Rehabilitation Issues at the Maryland Workers Compensation Commission. Ms. Stolte-Upman has published in the area of senior care management, ethics, catastrophic case management and life



**Susan Rogers, RN-BC, BSN, CCM**, is a case manager specializing on nationally recognized healthcare issues. She is a member of the national team for the Commission for Case Manager Certification. She is a case manager of catastrophic case management and has developed a thorough understanding of the healthcare system. She also owns a case management business and was National President of the Commission for Case Manager Certification in 2006, and remains

## Care Management: The Juggling Act

- 7:30 AM-9:00 **Conference Registration**  
Continental Breakfast
- 9:00 AM-9:15 **Opening Remarks:**  
Welcome Betsy Andercyk, RN, MSN, CCM
- 9:15 AM-10:45 **Keynote Speaker:**  
Carole Stolte-Upman, RN,MA,CCM,CRC,CDMS  
The Role of Advocacy in the Transitions of Care
- 10:45 AM-11:00 **Morning Break:**  
*Sponsored by Home MediService Inc.*
- 11:00 AM 12:15 Breakout Sessions  
**Session A:** FACETS of Pain Management,  
Maribeth Kowalski, PharmD, MS.  
*Sponsored by Purdue Pharma LP*  
**Session B:** CARE (Care, Advocacy, Research and Education) of Infants and Toddlers through RSV Prophylaxis, Kappy Laning, MSN, RN, CPNP  
*Sponsored by MedImmune, Inc.*  
**Session C:** The Magic of Behavior Change,  
Susan Rogers, RN- BC,BSN,CCM  
*Sponsored by Roche Diagnostics*
- 12:15 PM-1:15 Vendor Exhibits Open/Lunch  
*Sponsored by Roberts Home Medical, Inc.*
- 1:15 PM-2:30 Breakout Sessions  
**Session D:** Overview of Developmental Disabilities: Diagnosis and Management, Alec Hoon ,MD  
*Sponsored by Kennedy Krieger Institute*  
**Session E:** Borderline Personality Disorder,  
Wesley (Jamie) Miller, Jr., MSW, LCSW-C  
**Session F:**The Role of the Workers Compensation Defense Attorney, Anthony J. Zaccagnini, J.D.
- 2:30 PM-2:45 Afternoon Break  
*Sponsored by Recruitment Specialists, Inc.*
- 2:45 PM-4:15 **Keynote Speaker:** Susan Rogers RN-BC,BSN,CCM  
Juggling New Opportunities  
*Sponsored by Roche Diagnostics*
- 4:15 PM-4:30 **Closing Remarks**, Evaluations and hand out CEU's

Session handouts are available on-line at [www.cmsachapeake.org](http://www.cmsachapeake.org) click the Resource tab. Please bring them with you as you choose.

**Thank you** to SavaSeniorCare for providing our conference bags.  
**Thank you** to University of Maryland Post Acute Care Services for providing the portfolios.

Thank you to Johns Hopkins HealthCare for their generous support of Case Manager Education.



## October 7, 2008 Fall Conference Registration Form

### Early Registration before Sept. 8, 2008

- \$80 CMSA & NASW Member  
 \$95 CMSA & NASW non-Member

### Registration after Sept. 8, 2008

- \$85 CMSA & NASW Member  
 \$100 CMSA & NASW non-Member

**Walk-In Registration day of Conference \$125 as space permits.**

**Group Discount of an additional \$5 off each registration of 4 attendees sent in same envelope.**

Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Company \_\_\_\_\_ Credentials \_\_\_\_\_

Home Address \_\_\_\_\_

City \_\_\_\_\_ St. \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_

Confirmation by e-mail address only: \_\_\_\_\_

### Select Breakout Sessions:

- AM:  A: FACETS of Pain Management  
 B: CARE (Care, Advocacy, Research and Education) of Infants and Toddlers through RSV Prophylaxis  
 C: The Magic of Behavior Change
- PM:  D: Overview of Developmental Disabilities: Diagnosis and management  
 E: Borderline Personality Disorder  
 F: The Role of the Workers Compensation Defense Attorney

CEU's requested:  CCM  WCCM  SW  
 Take-home CEU's will be available on-site

Session handouts are available on-line at [www.cmsachapeake.org](http://www.cmsachapeake.org) click the Resource tab. Please bring them with you as you choose.

*Note: It is difficult to adjust meeting room temperatures to suit individual preferences. Please bring a sweater, jacket or wear layered clothing to ensure personal comfort. Thank you.*

**CMSA of the Chesapeake**  
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